

GRAND CARE PRE-INSTALLATION ACTION ITEMS

1. Identify the Alert rules

- a. Start thinking about what a good day looks like. What actions happen at which times?
 - i. For example, if Mom is feeling good, she goes to the kitchen for breakfast before 10am. A typical alert for the scenario above, would be to send you an alert if no activity is detected in the Kitchen between 7am and 10am.
- b. Start thinking about how and who you want the alert sent to. Text, email or phone call options are available. You can designate one person to receive all the alerts, or a call list can be followed.

2. Identify who you want to connect with Mom

- a. Access into the Grand Care System is limited to those you have pre-approved.
 - i. Video Chat – each person contacting Mom will need to have a Skype account and have the Skype software downloaded onto the device they will use to video chat with her. You can Skype me to test your account @ danna.gomez2. Even if I am not available, you'll still be able to confirm your account works.
 1. We need the Skype name for each person.
 2. In order for them to see that mom is Skyping them, they will need to change the settings on their device to have Skype "ring" on their device.
 - a. <https://support.skype.com/en/fag/FA12404/how-do-i-manage-skype-notifications-on-ios>
 - ii. eMail – same as above, we need the addresses
 - iii. Phone Calls – same, we need the phone numbers
 - iv. Facebook photos – we actually need their Facebook user name and password in order to give Grand Care permission to access their photos. These photos are placed in the screen saver/ slide show that your Mom will see on the monitor.



3. Prepare medication list and instructions

- a. We will input the medication list along with the dosage and instructions that you provide us.

4. Create your Grand Care account

- a. You will receive an email invitation from Grand Care to create your MyGrandCare account and to set-up a password. Please make sure this is done before the installation appointment.

5. Home network information

- a. In order to complete the installation we will need your home network id and password readily available.

6. Identify Mom's favorite subjects

- a. We can customize the sites on her monitor, so we'll want to think about her hobbies and interests in order to personalize the system for her.
- b. Example, games, news outlets, crafts.